LBI Performance Management Framework

Council priorities and responsibilities

Islington Commitment

 Sets out the Council's strategic priorities and key policy initiatives for 2014-18

Key Strategies and Plans

- Set out policies and approach in key areas such as:
 - Crime, Housing, Children & Young People, Adult Social Care, Public Health, Planning & Development and tackling Child Poverty and Health Inequalities

Legislation

- Statutory roles and responsibilities for local authorities are set out in primary and secondary legislation
- Includes duties around safeguarding, promoting equalities and health & wellbeing, as well as duties around provision of specific services

Corporate Performance Indicator Suite

List of approximately 50 key performance indicators to enable monitoring of corporate performance against strategic priorities, key services and corporate equalities objectives

Monitoring

Departmental Monitoring

- Each department monitors outputs and outcomes of key services and contracts
- Overall performance monitored at senior level through Corporate Directors and their Departmental Management Team
- Corporate Directors accountable to Chief Executive

Monthly Performance Panel

- Internal panel comprising Leader, Chief
 Executive and Executive Member for Finance &
 Performance
- Each meeting focuses on a specific department: the relevant Executive Member and Corporate Director are required to attend
- Panel also monitors overall performance through the corporate performance indicator suite and other data sources eg complaints

Safeguarding Accountability Meetings

- Quarterly safeguarding meetings for Children's Services and for Adult Social Care
- Leader and Chief Executive meet with relevant Executive Member and Corporate Director for in-depth review of safeguarding issues within each department

Internal Strategic Boards

- Strategic boards in place to ensure corporate control of key areas of business
- Cover areas such as finance, procurement, IT, safeguarding vulnerable adults and children, corporate parenting

Accountability

Policy & Performance Scrutiny Committee

- Overall responsibility for scrutinising performance across the council
- Membership includes chairs of other scrutiny committees who are required to report back on the work of their committee
- Executive Member for Finance & Performance required to present Quarterly Report on progress against Corporate Performance Indicators

4 x Scrutiny Committees

- Aligned to service areas as follows:
 Children's Services; Health and Care;
 Environment & Regeneration; Housing
- Policy & Performance Committee covers remaining areas: Finance, Resources, Crime and Employment
- In-depth scrutiny of key services within departments
- Executive Members required to report annually to relevant committee on performance of services within their portfolio

Strategic Partnerships and Boards

- Develop and monitor progress against strategies and plans within their remit
- Includes Children & Families Board,
 Employment Services Board, Housing Board and Safer Islington Partnership